

# KCB Associates™

## Training and Consulting

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### Who We Are

Since 1994, KCB Associates has proudly served small business, government and corporate clients throughout North America with a diversified array of professionally designed and expertly delivered training and consulting services.

Our goal is to continually provide our corporate and small business clients with professionally designed and delivered, "helpful help" without also creating extended dependency on our services.

We also offer low-risk, "pay-as-you-go" training and consulting. Your complete satisfaction is our guarantee!

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**We Offer  
Training  
and  
Consulting  
In:**

**Project  
Management**

**Problem  
Solving**

**Work  
Systems  
Analysis**

**Customer  
Service**

**Process  
Analysis**

**Organization  
Development**

**Leadership  
Development**

**Team  
Building**

**Time  
Management**

**Superior  
Speaking**

**Basic Core  
Competencies**

**Hiring  
Superior  
Employees**

**New Product  
Development**

Let us provide your organization with  
timely, effective and affordable  
***Helpful Help!***

***Our Approach....***

We incorporate *your* organization's *real work*  
into our project management and other training  
--- *not* fake academic exercises.

We customize our training and consulting  
approach to fit *your* organization's specific needs.

We conduct our training seminars on site at *your*  
work or job location, thereby significantly  
lowering your costs.

We encourage both student and management's  
"hands-on" involvement throughout.

We use experienced consultants who understand  
and appreciate *your* business.



**Keith C. Baker, BA, MSA, MHR**  
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**KCB Associates™**

**Helping People and Organizations Help Themselves**

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